



At Expedition One we are currently in the process of taking steps to improve our turnaround times across the board as demand for our products continue to grow. We hope to be seeing major improvements with upgrades to our systems taking shape in 2021. In the meantime, we do our best to estimate the lead time of your product at the time of order but please understand the process can fluctuate and unanticipated delays can occur. We understand that many of our customers have trips and events planned that they hope to have product in time for and we do our best to meet timelines whenever possible. We continue to experience delays with material and components shortages, staffing shortages, and with contracted service providers that have contributed to longer than projected lead times. We are working diligently to address these delays to come as close to the projected delivery date as possible and appreciate your respectful communications as we work hard to get you a high quality product!. We appreciate your patience during these unprecedented times.